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The Management of ITALPOLYPLAST S.R.L., aware of the strategic importance of Quality, has set the following macro-objectives as the basis of its Quality policy:

- enhance and interpret the needs of customers and interested parties in the best possible way;
- maintain a high standard, minimizing and managing in the best possible way all problems related to quality (non-compliance and complaints)
- orienting its system with a view to a risk-based approach, in order to manage critical aspects and seize opportunities for improvement;
- guarantee the maintenance of Quality in respect of the company through attention to compliance with the defined rules, the management of eventual non-conformities and the prevention of possible non-conforming situations or situations that do not meet the needs;
- promote and verify the training, training and optimal use of human resources available to the company and involve all employees of any level or function in the pursuit of a company quality system.
- constantly monitor the resources made available to the company in order to identify any shortcomings and provide for coverage.

The detailed objectives related to this policy are analyzed and redefined each year by the Management according to the evolution of the company, the evolution of the sector and the markets in which the company operates.

As part of the quality policy, the General Management is committed to:

- Applying personally the rules established in this Quality Manual and in the procedures referred to therein.
- continuous monitoring of the market to verify its needs and then prepare the appropriate strategies
- Disseminate and make operational, at all company levels, the quality policy and its set objectives, through a continuous action of information, training, training and motivation.
- Evaluate the effectiveness of the Quality System by review; also in order to establish any corrective actions and actions, aimed at correcting negative deviations from the set objectives.
- Make available the resources (human, economic and material) necessary for the achievement of the expected objectives, through the contribution of each of the collaborators.

The detailed corporate objectives and commitments, expressed on the basis of the defined Quality Policy, are analyzed and documented in the Management Review.

MILANO, 29.01.2021

The General Management